



# Frequently Asked Questions

## 1. Who can I contact if I have further questions?

Questions regarding the Student 1 to 1 Laptop program can be directed initially to Willunga High School on 8557 0100. Your inquiry will be responded to as quickly as possible.

## 2. Will students be using their laptop device in every subject every day?

A student will not necessarily be required to use the computer at all times. The use of computers will take place alongside a range of learning activities. However the device is an essential learning tool that must be available to be utilised when required and therefore should be taken to all classes unless specifically advised.

## 3. Where will a student store their laptop when it is not in use?

Students must store and secure their device in their locker during recess and lunch times. If students are unable to secure their device at these times they should report to the appropriate sub-school office. Students will need to store their devices in their lockers before Physical Education practical classes unless otherwise instructed by their class teacher.

## 4. Can a student add their own software to the device?

Yes as long as it is legal and licensed and does not interfere with the running of the laptop (ie slowing it down).

## 5. What is the process if my child leaves the school?

If a student leaves the school prior to end of the laptop program agreement families will be required to pay the remaining balance or return the laptop in good working condition.

## 6. Is my child expected to take their device home every day?

Yes, students are expected to take the laptop to and from school each day. This will enable them to fully utilise it at home and at school. It is expected that computers will be charged overnight ready for a full day's use at school. Parents are asked to ensure that the computer is used responsibly and cared for appropriately in the home environment. Devices must be transported within their protective cases inside the student's school bag to and from school.

## 7. Can I recharge my computer at school?

Students are expected to bring their laptop to school fully charged. The laptop will have sufficient battery life to work for the school day. Students must be aware that the use of the device outside class time may impact on the ability to remain charged for all classes. Students will not be able to charge their laptops at school.

## 8. Can the device be taken on holidays and overseas?

All laptops remain property of the school for the duration of the program. The Laptop is not to be taken on a holiday for any reason, unless formally requested by a staff member for excursions. This includes interstate and overseas.

## 9. Does my home need internet access?

No. Students will be able to access the information they need when they are at school.

Even when not connected to the internet, laptop computers are still very useful tools for learning. If students do not have access to the internet at home they can download the resources at school to continue working at home.

# Frequently Asked Questions - Money Matters

## How much will my child's laptop cost me?

The laptops cost a total of \$1201 over a 3 year period.

## Will I own the laptop once I have paid the \$1201?

Absolutely, once the final payment is made the laptop is owned by the student/family.

## Can I pay for the laptop outright?

You can pay the amount of \$1200 upfront if you choose to but the final payment of \$1 is paid at the end of the 3 year period.

## Why do I have to wait until the end of the 3 year period to pay the final \$1?

In order to meet software licensing agreements and arrange for any repairs that are required the school needs to maintain ownership of the laptop.

## Can I pay by installments?

Absolutely, we are happy to accommodate a payment plan that works for your family. We suggest \$400 per year for three years then a final \$1 payment.

## Can the annual \$400 payment be made in installments?

Yes, we can accommodate a payment plan to suit you, \$10 a week for 40 weeks, \$40 a month for 10 months or any other combination that works for you. Simply discuss a plan that suits you with our finance team.



## Do I need to complete any paper work?

Yes, you will need to complete the 1:1 Laptop agreement contained in your child's enrolment pack.

## When will my child receive their laptop?

Laptops will be issued to families at a 1:1 Laptop Handover evening during week 1 of term 1.

## What if my child accidentally damages the laptop?

The \$1201 package includes an insurance premium for accidental damage. If accidental damage is caused to the laptop there is an excess payment of \$100 for the repair. You can access this insurance up to three times over the 3 year period.

## Do I have to pay the \$100 each year?

No the \$100 payment is the excess that will need to be paid should repairs to the laptop be necessary following accidental damage.

## Will my child be without a laptop whilst the repair is being undertaken?

No, the cost of the package includes access to a loan laptop should a repair be required.

## What if the laptop stops working or requires attention?

Repairs can be arranged by the school's ICT team as the laptop belongs to the school for the duration of the 3 year period.

## Can my child still access a loan device if this happens?

Yes, the cost of the package includes access to a loan device for the repair period.

## What happens at the end of the 3 year period?

You have a number of options:

- Pay the \$1 final payment and retain ownership of the laptop, your child can continue to use the laptop on the school's network for as long as they remain enrolled at the school.
- Choose not to pay the final \$1 payment and return the laptop to the school.
- Enter into another 3 year term for a new laptop.

## If my child leaves the school and I return the laptop will I be reimbursed the the installments paid?

The cost of the use of the laptop is \$400 per year, a calculation will be made based on the time your child is enrolled and any overpayment can be reimbursed.

## Will my child be able to use a laptop that is not part of the 1:1 laptop program?

No, only laptops that are owned by the school and part of the program will be able to connect to the school network.